Traffic Management Implementation – program information and frequently asked questions

November 2015

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1   Overview

To be recognised as a Traffic Management Implementation Officer (TMI Officer) in Queensland, individuals must complete the Department of Transport and Main Roads approved Traffic Management Implementation course. This course can only be delivered by department-approved Registered Training Organisations (RTOs). A list of these approved providers can be found on the Transport and Main Roads website.

https://www.tmr.qld.gov.au/business-industry/Business-with-us/Traffic-Management/Training-providers.aspx

The course aligns to the national competency unit RIIWHS302D *Implement Traffic Management Plan*, and content from the *Manual of Uniform Traffic Control Devices Part 3* (MUTCD).

2   Course structure

The Traffic Management Implementation course consists of two parts: a theory component and practical component.

The **theory component** is delivered in a classroom environment using department-approved training resources and includes two simulated practical exercises conducted in a controlled environment. These simulations enable participants to experience implementing different set up scenarios that they would not normally be exposed to in their current on-the-job role.

It is expected that this component of the course will be delivered to new industry entrants in a minimum of eight hours. This timeframe may be extended if additional training needs are identified during the course.

The **practical component** consists of a minimum of three on-the-job set ups relevant to the candidate's current working situation.

3   Assessment

To achieve a successful outcome in the course, participants will be assessed in a range of activities.

For new industry entrants this includes:

- observations and successful achievement in the theory and practical assessments during the in-house component of the course

- completion of a third party report to the satisfaction of the RTO – logging a minimum of three on-the-job set ups.

4   Certification

Upon successful completion of both course components, the candidate will be issued with a *Statement of Attainment* RIIWHS302D *Implement Traffic Management Plan*, and a wallet-sized card (pictured).

Department of Transport and Main Roads		Department of Transport and Main Roads
Traffic Management Implementation Program		The cardholder has met the requirements of the Traffic Management Implementation Program.
RTO name		
Cardholder's name		
Date of birth		
RTO no.	Card no.	
Issue date		
Expiry date		Cardholder's signature

This certification expires three years from the date of completion. To continue working on Queensland roads, a refresher course is required before the date of expiry.

5   Refresher training course

To continue to be recognised as a TMI Officer in Queensland you must demonstrate ongoing familiarity with MUTCD Part 3, and any relevant changes to road rules, by completing a refresher training course before the date of expiry.

It is expected that the refresher course would be delivered in a minimum of four hours. This timeframe may be extended if additional training needs are identified during the course.

In determining if a person is eligible to undertake the four-hour refresher training course, the RTO must assess the following evidence:

- demonstrated knowledge of Traffic Management Implementation procedures
- demonstrated three years on-the-job industry experience.

To achieve a successful outcome in the refresher course, participants must demonstrate successful completion of in-class trainer observations, written and practical assessments.

At the completion of the refresher course, a *Statement of Attainment* and a wallet-sized card will be reissued. This certification expires three years from the date of completion.

6   Traffic management improvement initiatives

There is a high level of commitment across key industry sectors to improve and maintain high standards of traffic management. The goal is to make roadwork sites safer places for road workers and all road users.

Improvements to the Traffic Management Implementation training program and tighter controls around training delivery are just some of the significant changes being made to positively influence the quality of traffic management on Queensland state-controlled roads.

The department's recent initiatives include:

- statewide review of speed signage at roadwork sites to improve the efficiency, effectiveness, compliance and consistency in the determination and placement of reduced speed zones at roadwork sites

- increasing industry awareness of its responsibilities for ensuring road worker safety following the introduction of the *Code of Practice for Traffic Management for Construction or Maintenance Work* in 2008, and increasing public awareness through a range of activities

- introduction of the Traffic Management Registration Scheme, which is designed to positively impact industry capability, industry training levels, and roadwork quality and safety compliance standards

- refinements to MUTCD Part 3.

- improvements to the content and delivery of the Department of Transport and Main Roads' Traffic Management Design course.

7   Traffic Management Implementation – prerequisite requirement for Traffic Management Design (formerly Traffic Management Level 3)

The new Traffic Management Design course differs significantly from the previous Traffic Management Level 3 course.

Candidates must have completed the Traffic Management Implementation course and have a minimum of two years' post-course experience.

RPEQ Engineers will not be required to complete the Traffic Management Implementation course in order to enrol in Traffic Management Design.

For more information contact Technical Training and Development

Phone: 07 3066 8672

Email: techtraining@tmr.qld.gov.au

Frequently asked questions

1   General training questions

How can I enrol in the Traffic Management Implementation course?

Registered Training Organisations (RTOs) are licensed to deliver this training on behalf of the Department of Transport and Main Roads. A list of approved training providers can be found on the departmental website:

https://www.tmr.qld.gov.au/business-industry/Business-with-us/Traffic-Management/Training-providers.aspx.

What is the fee to undertake the approved Traffic Management Implementation course?

Training program fees are determined by individual RTOs. The department has no role in determining what the RTO will charge. It is anticipated that course fees will continue to be set at levels that encourage entrants to the industry to meet industry demand.

2   On-the-job training experience

Why is it beneficial for trainees without prior experience to undertake some of their training in live traffic situations?

Traffic management industry employers must be confident that competent Traffic Management Implementation officers can maintain an environment that is safe for traffic controllers, road workers and the travelling public. Demonstration of Traffic Management Implementation skills in 'real world' traffic situations provides confirmation of this competence.

Gaining experience in live traffic management gives trainees the opportunity to apply theory learned in the classroom in a practical setting, resulting in a better training outcome.

The RTO must be satisfied that the trainee possesses a General Construction Induction Card before commencing the worksite placement.

What happens when the three on-the-job set ups are completed?

When the three practical set ups are completed and recorded, the third party report is handed back to the RTO.

The RTO will assess the experience elements, taking into account third party reports received from the host site manager. The trainer will determine if further experience / training is required on any specific elements.

When the theory and practical components of the course are successfully completed, the trainee will be issued with a Statement of Attainment RIIWHS302D – Implement Traffic Management Plan and a wallet sized card.

Does the requirement of three on-the-job set ups apply to renewing Traffic Management Implementation officers?

No. The requirement only applies to new entrants to the industry.

To continue to be recognised as a Traffic Management Implementation officer in Queensland you must demonstrate ongoing familiarity with the Manual of Uniform Traffic Control

Devices (MUTCD) Part 3 and any relevant changes to road rules by completing a refresher training course before the date of expiry.

It is expected that the refresher course would be delivered in a minimum of four hours. This timeframe may be extended if additional training needs are identified during the course.

3   What if I am currently an interstate Traffic Management Implementation officer?

You are only authorised to implement a traffic guidance scheme on state-controlled roads in Queensland if you have successfully undertaken the Department of Transport and Main Roads Traffic Management Implementation training package. If you are currently an interstate Traffic Management Implementation officer, you may be able to undertake a refresher training course (rather than the complete training course). For more information, contact a Transport and Main Roads approved training provider. A list of these approved providers can be found on the department's website:

https://www.tmr.qld.gov.au/business-industry/Business-with-us/Traffic-Management/Training-providers.aspx.

4   More information

- Please direct enquiries about Traffic Management Implementation training to RTOs approved to deliver the training course.

- A list of approved RTOs is located on the Transport and Main Roads website.

- For feedback or complaints about training undertaken, please contact Technical Training and Development on (07) 3066 8672 or email techtraining@tmr.qld.gov.au.